





to analytics driven decision making.

For insurance companies relying on a gamut of legacy systems, Anoud Technologies' well-engineered IT solutions deployed with the right know-how and the latest innovations can lead to improved efficiencies for your business.

With Anoud<sup>+</sup>, we are proud to offer a best-in-class insurance platform to insurers in developed and emerging markets alike. The platform can support insurers to strengthen operational resilience, gain access to cutting-edge tools and ultimately accelerate their digital transformation to compete in tomorrow's marketplace.



# FULL SUPPORT OF THE INSURANCE CYCLE



#### **Client Engagement**

Customer relationship management and online customer journeys



#### **Product Development**

Rapid development of new products with different rating parameters



#### Sales and Distribution

Omni channel distribution strategy through API integrations or portals



#### Policy Administration

Enquiry, quote, policy generation and service





#### Premium Collections

Premium collections and distributor remuneration



#### Reinsurance

Comprehensive reinsurance placement and management capabilities



#### Claims Administration

Intimation, registration, settlement, recovery, and salvage



#### Accounting

Accounts receivable and payable, general ledger, fixed assets, withholding tax and VAT



#### Analytics and Risk Management

Business intelligence, Swiss Re Portfolio Insights® and Swiss Re CatNet®

# THE COMPONENTS OF ANOUD+ CORE INSURANCE MODULES

# CORPORATE INSURANCE

#### **Commercial Lines**

- Underwriting
- Swiss Re CatNet®
- Claims
- Proportional and facultative reinsurance

# PERSONAL INSURANCE

# Motor and other personal lines

- Underwriting
- Claims
- Omni-channel distribution
- Proportional and facultative reinsurance

# MEDICAL INSURANCE

#### Group and Individual/ Family Medical Insurance

- Policy administration
- Claims management
- Pharmacy benefits management
- Provider network management
- Analytics and reporting
- Proportional and facultative reinsurance

#### LIFE INSURANCE

Group life, Credit life, long-term individual life insurance and micro-insurance

- Full range of policy administration functionalities
- Proportional and facultative reinsurance

#### **OPTIONAL ADD-ONS**

#### Excess-of-loss reinsurance

Mobile app

Chatbot

Virtual survey

Excess-of-loss reinsurance

Mobile app

Claims adjudication

Excess-of-loss reinsurance

Excess-of-loss reinsurance

# OTHER INTEGRATED MODULES

#### **CRM**

## 360° Customer View

Book tasks & allocate to relevant staff

Communication logs

Prioritize and upsell to clients

### HRMS

## Payroll

Corporate intranet

Performance management system

Employee leave management

**Employee HR requests** 

#### FINANCE & CONTROLS

#### General ledger

Accounts receivable and payable

Fixed assets

Others

#### **ANALYTICS**

Business intelligence tools

Standard and customizable management reporting

Swiss Re Portfolio Insights®

#### **OPTIONAL ADD-ONS**

Email and SMS marketing

WhatsApp for Business®

Mobile App

IFRS-17 sub ledger engine

Expense management system

Purchase order and inventory



Anoud<sup>+</sup> is an integrated insurance platform that helps you digitally transform all aspects of your insurance business, from managing customer relationships, underwriting, policy administration, claims, risks, and accounting to generating insightful analytics to drive fact-based strategies.

WHAT

ANOUD

OFFERS YOU

# 1. FULLY INTEGRATED PLATFORM

Automated management of end-to-end requirements

#### 2. EASY-TO-USE

User friendly interface with ability to rapidly introduce new products

#### 3. FUTURE-READY

Cutting-edge tools to devise a data and analytics-based strategy

# THE ANOUD+ ADVANTAGE TO GIVE YOUR BUSINESS THE EDGE



Accelerate revenue generation by rapidly introducing a broad range of insurance products and services.



Boost engagement with customers and channel partners with a customer relationship management (CRM) module and a fully digitized customer journey and product lifecycle.



Enhance operational efficiency and achieve cost savings by standardizing, automating and optimizing processes on an integrated platform and moving to a paperless office environment.



Improve corporate controls and risk management with digitized implementation of governance, compliance and regulatory processes, strong data security and integrity, and fraud prevention systems.

## ANOUD TECHNOLOGIES

## WE ENSURE. YOU INSURE.

Anoud Technologies LLC (Anoud Tech) was established by QIC, a leading global insurance group, in close collaboration with Swiss Re, an iconic player in the global insurance and reinsurance industry.

Anoud Tech was established to accelerate the digital transformation of the insurance industry by deploying Anoud<sup>+</sup>, a best-in-class integrated insurance platform, at insurance companies in developed and emerging markets alike.

With Anoud Technologies, you have a reliable insurance technology partner who understands the dynamics of your business and has the experience and expertise to deliver to your needs. A true enabler as you move into a digital world.



## ANOUD TECHNOLOGIES LLC

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